

Frimley System Report

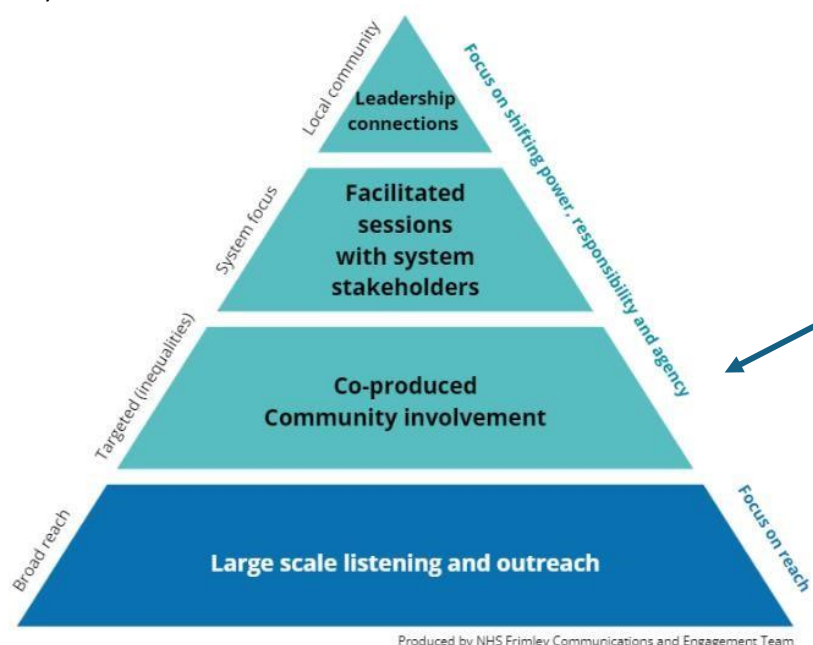
1. Community Engagement 2024

Reconnect • Reset • Rebuild

Planning is now underway for a large-scale engagement exercise across Frimley Health and Care (Frimley ICS). It's time for a new conversation with our communities, staff and stakeholders to Reconnect, Reset and Rebuild our priorities and focus together.

Its purpose is to:

- Provide staff, stakeholders, communities and the wider public with the opportunity for a different conversation about health, care and wellbeing - considering short, medium and long-term goals and aspirations.
- Promote inclusive leadership in action and involve Board members and senior leadership throughout to help foster new relationships and understand different perspectives.
- To feed into the Government plans, inform service change design and consider the principles of our transformation plan. (Health in broadest sense – more health, less NHS)



VCSE to lead community involvement. Includes a 'Community Engagement Fund' that VCSE organisations can apply to for small amounts of funding to carry out community engagement activity

Produced by NHS Frimley Communications and Engagement Team

The recent Darzi review, Grenfell recommendations, and work towards a new 10 year plan for the NHS, all provide an opportunity to open up a new conversation that can encourage a deeper understanding of our local communities, identify what matters to them as well as new opportunities and aspirations for existing assets. The way people live their lives has profound effect on health outcomes. This work will build on previous engagement and

emphasise collaboration between individuals, professionals, and local community organisations.

Frimley Health and Care has a wide range of mechanisms that will be engaged in this process. Including, but not limited to our Integrated Care Partnership (ICP), Primary Care Networks, the Mirror Board, well established relationships with Local Healthwatch and our emerging VCSE Alliance.

The evolving approach will utilise a number of techniques to ensure we are encouraging a deeper understanding of our local communities, identifying what matters to them as well as exploring new opportunities and aspirations for existing partnerships. This work will be phased to enhance opportunities to feed into the new [‘Change NHS’ government consultation](#) but will not be limited by this. The majority of engagement will take place between mid-November 2024 and Mid-February 2025 – details on how to take part are set out on our website [Community Engagement 2024](#), or for more information contact frimleyicb.insight@nhs.net

2. Delivering our Plans

2.1 Performance

Some encouraging progress on eliminating long surgical waits and improving access to diagnostics is being seen. Primary care activity, both face to face and remote, continues to increase. Urgent care is challenging with around 75% of patients receiving on the day care within 4 hours through our walk in centres and emergency departments (ED). The aspiration is to continue to reduce the time people spend waiting in ED and fully utilise other avenues for urgent care including NHS111, primary care and pharmacy first.

2.2 Financial

Delivery of our 2024/25 plans within the resources available continues to be a focus for joint effort. The system remains on track to meet its agreed financial plan by the end of the year (£25m deficit) but this relies on a step change in efficiency delivery from November onwards and includes a level of risk. Whilst the budget announcement has given some visibility of the funding envelop available for next year further detail is expected from NHSE shortly.

2.3 Planning for winter

The Frimley system has finalised in 2024/25 winter surge plan, building on the system’s UEC transformation plan and a multi-agency winter summit was held on the 13th November to prepare for the months ahead. No additional “winter pressures” funding has been received this year and the system is focused on three main changes: new single points of access (SPA) for urgent care referrals (x 2 for the system), new urgent treatment centre (UTC) at Frimley Park Hospital (moved from Aldershot) and some new beds at Frimley Park Hospital in the

new year (M block). The single point of access for the south of the system is a joint piece of work with Heartlands ICB and SECAMB (shared ambulance provider). Frimley System partners continue to focus on activities/schemes that are aimed at preventing admissions/ED attendances, improving flow within the acute and community hospitals and ensuring people do not stay longer in hospital than required for their clinical recovery.

2.4 New Hospital Programme (Frimley Hospital)

Frimley Park Hospital needs to be replaced on a new site by 2030 because the current hospital was built using Reinforced Autoclaved Aerated Concrete (RAAC). RAAC deteriorates over time and the NHS is required to stop using buildings made from it. Work is continuing to review site location and develop a new clinical strategy to inform the new build.

Information is available on the ['New Frimley Park Hospital' webpage](#) including how to get involved and sign up for the monthly newsletter and updates.

3. Supporting our People

3.1 Equality, diversity and inclusion conference 2024/25

This year's EDI conference was made up of a [series of free webinars](#) which are accessible to all staff (including volunteers) within the Frimley Health and Care Integrated Care System. The webinars ran from Monday, 4 November, to Tuesday, 12 November and concluded with a final half-day session on Wednesday, 13 November, 9am to 1pm.

3.2 Yoga and mental health



The ICB combined support for our charity of the year (Mind) and workforce wellbeing through participation in Mind's 30 days of yoga challenge in November.

Mind have created a free instructor-made daily class plan to guide participants on the 30-day yoga journey. It's totally free and you can do it wherever you want – in your living room, garden or even the cupboard under the stairs.

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